



Preakness Healthcare Center

A Legacy of Caring since 1929

Communication During an Outbreak

Preakness Healthcare Center facilitates access through in-person visits, electronic or telephonic visits to the Ombudsman and NJ Department of Health representatives as required by the agencies.

Cumulative written updates on at least a weekly basis are provided to residents, their designated representatives and families and staff during periods when visitation is curtailed. The updates include the status of the facility and information on the activities in the facility. Communication methods include:

- Phone calls to designated representatives of residents with the resident's specific medical information.
- Postings on the Preakness Healthcare Center page of the Passaic County website, constant contact email listserv and traditional mail for non-identifying information.
- Updates are also issued by 5 pm the next calendar day when there is a single confirmed infection of COVID-19 or when there are three or more residents or staff with new onset of respiratory symptoms within 72 hr. of each other.

Virtual communications between residents and those they wish to communicate with are facilitated by:

- Therapeutic Recreation staff: Alina Zalenski, Director, 983-585-2124, azalenski@passaiccountynj.org and Lee Livingston, Sr. Recreation Therapist, 973-585-2163, llivingston@passaiccountynj.org
- Volunteers and Community Outreach: Suzanne McEvoy, Director, 973-585-2161, SuzanneD@passaiccountynj.org
- Virtual applications include Facetime, Skype and Webex.
- Tablets and computers for use by residents during virtual visits are provided by Preakness Healthcare Center or a resident may use his/her own electronic device.

A dedicated phone number is established to arrange visitation during periods when visitation must be scheduled: **973-585-2145**.

Security staff may be reached 24 hr/day at 973-317-7023 for urgent calls or complaints.