

## CAN I SCHEDULE A GROUP?

If your club or organization serves seniors and people with disabilities, and you would like to schedule a group trip, arrangements can be made by writing a letter at least four weeks in advance to the following address:

**Passaic County Paratransit**  
**1310 Route 23 North, Wayne, NJ 07470**

Prepare your request on club letterhead and include the date of the trip, number of participants, start and end time, rain date, contact person's name, telephone number, pick-up and destination point, number of people using mobility devices and any other pertinent information necessary for transportation.

Once the request is approved, you will receive a phone call within approximately one week to confirm all information.

## HOLIDAYS

Be sure to check with your provider if they are providing transportation on these holidays:

New Years Day  
Martin Luther King Jr. Day  
President's Day  
Good Friday  
Memorial Day  
Juneteenth  
Independence Day  
Labor Day  
Columbus Day  
Election Day  
Veterans Day  
Thanksgiving Day  
Day after Thanksgiving  
1/2 Day Christmas Eve  
Christmas Day  
1/2 Day New Year's Eve

## 2024 Passaic County Board of County Commissioners

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### Deputy Director

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### County Administrator

Matthew P. Jordan, Esq.

### Non-Discrimination Policy

Passaic County Paratransit operates its programs and services without regard to race, color, or national origin in accordance with Title VI of the Civil Rights Act of 1964, as amended. Any person who believes that she or he has been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint in writing to Passaic County Paratransit. To file a complaint, or for more information on Passaic County Paratransit's obligations under Title VI write to: 1310 Route 23 N. Wayne, NJ 07470 or visit [passaiccountynj.org/paratransit](http://passaiccountynj.org/paratransit). Transportation services provided by this agency are in whole or part funded through federal funds received through NJ TRANSIT and as an individual you also have the right to file your complaint to both Passaic County Paratransit as well as the Federal Transit Administration. Complaints may also be filed with the Federal Transit Administration in writing and may be addressed to: Title VI Program Coordinator, East Building, 5th Floor – TCR, U.S. Department of Transportation, Federal Transit Administration, Office of Civil Rights, 1200 New Jersey Avenue, SE, Washington, DC 20590

If information is needed in another language, contact 973-305-5756.



# PASSAIC COUNTY PARATRANSIT

Sponsored by the Passaic County  
Board of County Commissioners  
and New Jersey Transit



1310 Route 23 North

Wayne, NJ 07470

Phone: 973-305-5756

[www.passaiccountynj.org/paratransit](http://www.passaiccountynj.org/paratransit)

If you require information in an alternate format,  
please call 973-305-5756.

## WHAT IS PARATRANSIT?

Passaic County Paratransit is a curb to curb transportation service for senior citizens and people with disabilities residing in Passaic County. Seniors are eligible at 60 years of age. Service animals and portable oxygen will be accommodated.

You may call Monday through Friday between the hours of 8:00 AM to 4:00 PM to reserve a trip. Trips may be one-way, round trip or recurring trips. All rides are scheduled on a first come first served basis, depending on availability.

- Lift equipped vans are available to accommodate people using a mobility device.
- Transportation to the Veteran's Hospital in East Orange is available every Monday and Tuesday by Passaic County Paratransit, and Wednesday by Clifton Outreach.

This service is funded by the Board of County Commissioners, New Jersey Transit, Federal Transit Administration, New Jersey Casino Tax Revenue and Passaic County Department of Senior Services, Disability & Veterans Affairs.

## ADA COMPLAINTS

To make an ADA complaint and / or if you would like to make a reasonable accommodation request with Passaic County Paratransit, contact Ahmet Akdag at 973-305-5763 or send an e-mail to: AhmetA@passaiccountynj.org.

## WHO DO I CALL?

The following is a list of providers grouped according to the town in which the customer lives in Passaic County.

**City of Clifton:** Clifton Outreach  
973-470-2235

**City of Passaic:** Senior Affairs  
973-365-5754

For all Municipalities listed below, please call 973-305-5756.

**Bloomington**

**Haledon**

**Hawthorne**

**Little Falls**

**North Haledon**

**Paterson**

**Pompton Lakes**

**Prospect Park**

**Ringwood**

**Totowa**

**Wanaque**

**Wayne**

**West Milford**

**Woodland Park**



**CALL MONDAY THROUGH FRIDAY  
8:00 AM TO 4:00 PM**

## PROVIDE THE FOLLOWING INFORMATION WHEN YOU CALL:

- Name
- Address
- Phone Number
- Date of Birth
- Emergency Contact (Name and Phone Number)
- Indicate if you use a Mobility Device
- Date of Trip Request
- Destination (Name, Address and Phone Number)
- Return Time

You may travel outside Passaic County for your appointments. If we cannot accommodate your trip request due to high scheduling demands, we may ask you to modify your time of travel.

## COST

There is no fee for this service, however a donation of \$2.00 per trip is suggested. All donations are used to support Paratransit. Donation box and envelopes are available on each bus and are provided by the driver. Tipping the driver is strictly prohibited.

*Anyone receiving services has an opportunity to contribute to the cost of the services but there is no obligation to contribute. All contributions are purely voluntary. Your privacy and confidentiality with respect to this donation will be protected. Services are not affected by the ability or lack of ability to contribute.*